

ANNUAL REPORT

2023/2024

TABLE OF CONTENTS

A MESSAGE FROM CILLIAN, YOUR 2023/24 PRESIDENT	3
YOUR 2023/24 FULL TIME OFFICERS	4
YOUR 2023/24 PART TIME OFFICERS	6
UNION COUNCIL	9
YOUR 2023/24 CLASS REPS	10
YOUR 2024/25 STUDENT OFFICERS	11
MISU OPERATIONS	13
STRATEGIC PLAN	14
MISU MANAGEMENT ADVISORY BOARD	17
MISU FINANCES	19
CLUBS & SOCIETIES	21
COMMUNICATIONS & SERVICES	26

A MESSAGE FROM CILLIAN, YOUR 2023/24 PRESIDENT

The past year has been something of a crossroads for students. While we've finally seen the long-awaited 'return to normal college life' post-Covid, students are struggling in a way never seen before, as a result of the double whammy of a cost of living crisis happening at the same time as a housing crisis, with students caught right in the middle. For me personally, the current student lifestyle appears almost unrecognisable to what I would have experienced when I took my first steps inside MIC, less than 6 years ago.

Now more than ever, it is crucial that colleges meet students where they're at, rather than where they were once at.

Despite these challenges however, I have enjoyed every single second of my time in the role immensely. I have had so many incredible opportunities and met so many wonderful people during my time in the role. Having the chance to listen to so many of your voices and represent you all on boards and committees has been an absolute privilege and a joy.

I would like to thank the staff of MIC for being so open to change, and so happy to work with both David and I for the betterment of both the college and students alike.

I would like to thank the wonderful class reps for their hard work throughout the year. Likewise, a special thanks to the MISU Executive Team. You've been incredibly encouraging and helpful throughout the year and it's been a pleasure to work alongside all of you.

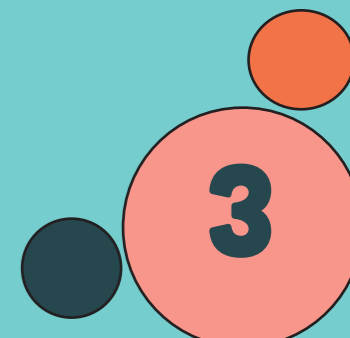
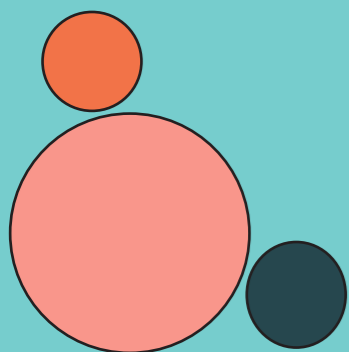
I would then like to give an enormous thank you to the team behind us at MISU. More than just being outstandingly supportive and proactive colleagues, you've all been cherished friends and if I should ever work anywhere else where I'm blessed with a team of co-worker's half as kind, patient and helpful as you have all been throughout the past year, I'll count myself very, very lucky. Thank you from the bottom of my heart. And finally, of course, my partner-in-crime VPA David Chisanga, for being both an excellent co-worker and a great pal, in equal measures.

If every student could leave MIC with the wealth of positive experiences that I have, the future of all students would be a bright one.

I hope you've all enjoyed the past year as much as I have.



Cillian Callaghan
MISU PRESIDENT 2023/24

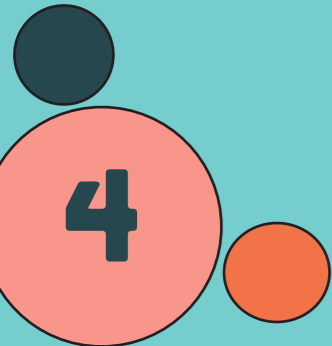


YOUR 2023/24 FULL TIME OFFICERS

The MISU President and Vice-Presidents represent, advocate for and lead the students of MIC. They do this by;

- representing and advocating for the student body on MIC Boards and Committees
- leading the MISU Executive Committee in representing and working for the student body
- providing support and information to students on personal, social and academic concerns
- creating a positive student experience

A number of activities to support students including awareness and event weeks to enhance the student experience were undertaken during the 2023/24 academic year



REPRESENTATION, ADVOCACY AND LEADERSHIP ACTIVITIES

CONTINUED FROM PREVIOUS ACADEMIC YEARS

- Free Period Products available across campuses
- TARA Forum Clinics
- Class Rep Training
- Exec Training
- Class Rep Clinics
- Grab & Go Breakfast

INTRODUCED DURING THE 2023/24 ACADEMIC YEAR

- Free Pregnancy Test Service
- Minimum standards for contacting lecturers
- Made the free contraception more accessible across campuses
- Advocated for separate staff/student forums for:
 - PME students
 - ECCE students
 - BEd & Pysch students

CAMPAIGNS, EVENTS & AWARENESS ACTIVITIES

The following campaigns, events and awareness activities took place during the 2023/24 academic year:

- | | |
|---|---|
| <ul style="list-style-type: none"> • Gambling Awareness • Academic Integrity Week • Mental Health Week • Bullying Awareness • Pride Week • Giving Tree • Artificial Intelligence (AI) Awareness • Too Into You Campaign • Anti Bullying Awareness • Sexual Violence Awareness • Class Rep Social Night • Zumba Classes • Positive Affirmations | <ul style="list-style-type: none"> • Movies and Onesies • Orientation Addresses • Election Videos • Election Drop-In Clinics • What's the Craic Student Survey • Charity Week Lucky Dip • MISU Orientation Picnic • Freshers' Week • Thurles Campus Clubs & Socs Fair • Thurles Film Night • Postgrad Lunch Time Presentations |
|---|---|

REPRESENTATION, ADVOCACY & LEADERSHIP 23/24



119	42	22	247
ACADEMIC QUERIES	ACCOMMODATION QUERIES	FINANCIAL QUERIES	
6	13	45	QUERIES ANSWERED
WELLBEING QUERIES	PERSONAL QUERIES	STUDENT EXPERIENCE QUERIES	
95	TO MIC SERVICES		106
11	TO EXTERNAL SERVICES		
189	61	39	545
COLLEGE BOARDS & COMMITTEES	STUDENT MEETINGS	EXTERNAL MEETINGS	
241	10	4 UGMS 1 AGM	MEETINGS ATTENDED
MISU MEETINGS	UNION COUNCIL		



Cian Egan
WELFARE OFFICER

YOUR 2023/24 WELFARE OFFICER ANNUAL REPORT

- Assisted students with any questions they have had
- Tour guide organiser at MIC Thurles open day and MIC Thurles Student Experience Day
- Attended MISU Exec meetings
- Helped out with events on Thurles campus



Shane Griffin
THURLES OFFICER

YOUR 2023/24 THURLES OFFICER ANNUAL REPORT

- Attended Union Council & MISU Exec Meetings incl. Class Rep Training
- Assisted with 1st Year Orientation on Thurles campus
- Assisted with the Minister for Education's visit to MIC Thurles
- Worked on organising Take Me Out event, mindful colouring and speakers for Mental Health Week Thurles
- Organised Mature Student coffee mornings
- Held town hall to get students feedback on future events
- Organised the 'Grab & Go breakfast'
- Advocated for a microwave for student use

- Worked to ensure free contraception was available to all students and advocated for students when an issue arose with the college doctor over the charge for contraception
- Organised Awards presentation for students and presented Head of School of Education (Post-Primary), Dr Finn Ó Murchú, with a token from all students
- Represented students at Staff/Student Forums and Programme Board Meetings
- Advocated for students affected by Gaeltacht fees at meetings with TD Jackie Cahill and MIC President Professor Eugene Wall
- Assisted students with; Gaeltacht queries, Exam rechecks and appeals
- Supported the Full Time Officers on resolving various issues
- Worked with Ruth (Librarian) and facilities to arrange extra opening hours for study
- Various meeting with Head of School of Education (Post-Primary), Dr Finn Ó Murchú on various matters affecting students
- Worked on promoting Clubs & Socs



Darragh Doolan
**OIFIGEACH GAEILGE
IRISH LANGUAGE
OFFICER**

YOUR 2023/24 OIFIGEACH GAEILGE (IRISH LANGUAGE OFFICER) ANNUAL REPORT

- Tús na Bliana – Seastán an Chumainn
- Gnáthimeachtaí rialta – Tae 's Plé, Cruinnithe an Chumainn Ghaelaigh
- Imeachtaí speisialta – Pop-Up Durlas, Oireachtas na Samhna, Traenáil na nOifigeach, Tráth na gCeist (x2), Oíche Scannáin, Máirt na bPancóg, Comórtas Scrabble Gaeilge,
- Seachtain na Gaeilge – Focail an lae, comórtas Instagram, Comhrá 2024

- Ceardlanna – Gairmeacha le Gaeilge (Parlaimint na hEorpa), Leideanna do na Meáin (Síomha Ní Ruairc)
- Cruinnithe – Bord na Gaeilge, Meitheal na Gaeilge (Polasaí Gaeilge), Oifig SSA (Ainmneacha na Mac Léinn)
- Gníomhaí Gaeilge – Gradam Óir

- Beginning of the year – Clubs & Socs Fair
- Regular Events – Tae 's Plé, Cumann Gaelach meeting
- Special events – Pop-Up Gaeltacht, Oireachtas na Samhna (Killarney 2023), Oifigeach Gaeilge training (Dublin), Gaeilge quiz (x2), Movie Night, Pancake Tuesday, Gaeilge Scrabble competition.
- Seachtain na Gaeilge – Word of the day, Instagram competition, Comhrá 2024 scheme (contributed to longest-ever continuous Irish conversation online)
- Workshops – Careers with Gaeilge (European Parliament), Tips for social media (with Síomha Ní Ruairc)
- Meetings – MIC Irish Board, MIC Irish Taskforce (Irish-language policy), SSA Office (Preferred names)
- Gníomhaí Gaeilge Activities– Irish-language activist award. MISU awarded gold award



Dede Hearity
**EQUALITY, DIVERSITY &
INCLUSION OFFICER**

YOUR 2023/24 EQUALITY, DIVERSITY & INCLUSION OFFICER ANNUAL REPORT

- Organised and implemented the Stand Festival on both campuses
- Stand festival info booth
- Attended: Disclosure training, Refugee Day of Solidarity, Cliffs of Moher trip with new St. John's students
- Meetings with MIC Counselling service about LGBTQI+ training
- Organised Red Flag /Green Flag activity with MIC EDII Office
- Participated in Love bombing panel

- Met with the EDII office for Consent Training/Bystander Training
- Met with International office staff members about student issues and ways to improve their experience
- Met with 'Out in UL' to collab and to brainstorm ways to re-invigorate our LGBTQI+ society and community
- Part of a working group to end Sexual violence and harassment
- Meetings with MISU President and Clubs and Socs about LGBTQI+
- International buddy for an international student
- Mature Coffee Morning

YOUR 2023/24 POSTGRADUATE OFFICER ANNUAL REPORT



Matens Miranda
POSTGRADUATE OFFICER

- Represented students at Academic Council
- Represented students at Academic Integrity Policy Review sub-committee meetings
- Held Lunchtime Presentations
- Discussed supports for postgraduates with the Academic Learning Centre (ALC)
- Provided support and information to international postgrad students about the ALC writing resources
- Successfully secured approval from Graduate School Director, Dr. Julianne Stack, for a Postgraduate Conference to be held in April, featuring oral presentations, a poster display, and the Thesis In-3 competition with prizes. The Conference took place on Thursday, April 11th
- Assisted with STAND festival upon request of the MISU Equality, Diversity, and Inclusion Officer
- Handled issues concerning postgraduate students in college
- Promoted MISU Elections for postgrads
- Gave tours of MIC facilities to new students
- Setting up a Postgrad Radio show with Wired FM
- Hosted online coffee breaks for international students
- Organised a Postgraduate Coffee Morning
- Organised the Postgrad Pub Night Event



Kate Moynihan
STUDENT ACTIVITIES OFFICER (THURLES)

- No report submitted

YOUR 2023/24 STUDENT ACTIVITIES OFFICER (THURLES) ANNUAL REPORT

Union Council and Class Reps play a key role in the work of MISU; through Union Council, Class Reps raise any issues which their class is experiencing, give feedback or put forward ideas.

Class Reps can mandate the Exec to follow through on what happens at Council or take a certain stance on an issue to make sure they are working for the students.

YOUR 2023/24 UNION COUNCIL CHAIR ANNUAL REPORT



Eoghan Halvey
UNION COUNCIL CHAIR

- Chaired various meetings of the Union Council.
- Supported the full-time officers to give students who had contacted their reps with various issues on topics such as placement, grading, and student experience answers and solutions

UNION COUNCIL

THANK YOU

to the 2023/24 Officer Team and Class Reps. You are a key link between the student body and MISU

BACHELOR OF EDUCATION

1st Year
 1A: Ciara Ann Marie Bergin
 1B: Rachel Angela Blyth
 3A: Fiona Feeney
 6B: Katie O Sullivan
 7A: Mai Quinlivan

2nd Year
 2A: Ciaran Cronin
 2B: Emma Jane D Arcy
 4A: Katie Hussey
 6A: Andrea O'Connell
 7A: Fiona Sheehan

3rd Year
 1A : Damien Kissane
 2B: Brenda Devane
 5A: Therese McCarthy
 6B: Emma Mary O Sullivan

4th Year
 6A: Andrea O'Connor

BACHELOR OF EDUCATION & PSYCHOLOGY

1st Year Group A:
 Lily-Mai Keohane
 2nd Year Group A:
 Orla Gleeson
 3rd Year Group A:
 Laurence Tuohy
 4th Year Group A:
 Grace Cronin

BACHELOR OF EDUCATION (INTERNATIONAL)

1st Year:
 Jennifer Connell
 2nd Year:
 Shevaun O'Callaghan

BACHELOR OF ARTS

1st Year
 Drama & Theatre Studies:
 Paige Constable
 Gaeilge: Katie O'Callaghan
 Geography: Weronika Ludzik
 Music: Ellen Keane
 Psychology:
 Kira Payne Cornelius

2nd Year
 English: Sorcha Foley
 History: Avril Barret
 Mathematics: Brendan O Toole
 Media & Communication:
 Christopher Francis Forrestal
 Philosophy: Elaine Myra Hanley

4th Year
 Drama & Theatre Studies:
 Aisling Rose Knox
 English: Imen Bourke
 French: Rebecca Sheedy
 History: Alannah O Sullivan
 Psychology: Clodagh O'Sullivan

BACHELOR OF ARTS CATS

2nd Year: Lauren White
 4th Year: Zara O'Donnell

BA IN EARLY CHILDHOOD CARE & EDUCATION

1st Year Group A: Lauren Casey Nolan
 1st Year Group C: Alannah O Neill
 2nd Year Group A: Danielle Ryan
 3rd Year Group A: James Earley
 4th Year Group A: Sarah Louise Condren

BACHELOR OF SCIENCE IN PSYCHOLOGY

1st Year: Daniel Olubowale
 2nd Year: Emma Harte

PROFESSIONAL MASTER OF EDUCATION

Year 1 Group 1: Annora Callaghan
 Year 1 Group 2:
 Catherine Ann Leonard
 Year 1 Group 3:
 Emma Pauline Sweeney
 Year 2 Group 1: Danielle McCarthy

BA IN EDUCATION: HOME ECONOMICS & BUSINESS

1st Year: Anna Purcell

BA IN EDUCATION: BUSINESS & ACCOUNTING

1st Year: Charlotte Keyes
 2nd Year: Aine Lynch
 3rd Year: Ciara O Connor

BA IN EDUCATION: BUSINESS & RELIGION

1st Year: Amy O Toole
 3rd Year: Shauna Clifford
 4th Year: Sarah Howley

BA IN EDUCATION: GAEILGE & RELIGION

4th Year: Dearbhail Cuddy

BA IN EDUCATION: MATHS & GAEILGE

1st Year: Chloe Mitchell
 2nd Year: Adam Cullen

BA IN EDUCATION: GAEILGE & BUSINESS

1st Year: Noelle Foley
 2nd Year: Katie Smithers Brooks
 3rd Year: Georgia Smyth
 4th Year: Michaela Donoghue

BA IN EDUCATION: MATHS & BUSINESS

1st Year: Siobhan Marie O'Connor
 2nd Year: Cathal Nash
 3rd Year: Rebecca O Neill

POSTGRADUATE REPS MA IN APPLIED LINGUISTICS:

Temar Nijim

GRADUATE DIPLOMA IN ADULT AND FURTHER EDUCATION:

Emma Louise Walsh

CERTIFICATE IN GENERAL LEARNING AND PERSONAL DEVELOPMENT

2nd Year:
 Sarah O'Sullivan & Orla Platten

YOUR 2024/25 STUDENT OFFICERS



Aisling Knox
YOUR 2024/25
PRESIDENT



Jimmy Ogwal
YOUR 2024/25
VICE-PRESIDENT
ACADEMIC



Jayde-Mai Ryan
YOUR 2024/25
VICE-PRESIDENT
STUDENT EXPERIENCE
& WELLBEING



Shane Griffin
YOUR 2024/25
THURLES OFFICER



Amy O'Toole
YOUR 2024/25
WELFARE OFFICER



Chloe Barrett
YOUR 2024/25
EQUALITY, DIVERSITY &
INCLUSION OFFICER



Cian Egan
YOUR 2024/25
STUDENT ACTIVITIES
OFFICER(THURLES)



Eoghan Halvey
YOUR 2024/25
UNION COUNCIL CHAIR



Mateus Miranda
YOUR 2024/25
POSTGRADUATE
OFFICER

Vacant Positions:

- Student Activities Officer (Limerick)
- Oifigeach Gaeilge (Irish Language Officer)

By-elections will take place in Semester 1 of the 2024/25 Academic Year for the vacant positions



MISU's Clubs & Societies, Communications & Services, Operations, Finance and Administrative Functions are overseen by the General Manager who is supported by a team of dedicated staff. The MISU staff provide continuity within the Union and they support the Full Time Officers and the Executive Committee in representing, advocating for and leading the student body.

MISU OPERATIONS



Dee Kennelly
GENERAL MANAGER



Maragaret MacSweeney
FINANCE COORDINATOR



Dave Cuddihy
CLUBS & SOCIETIES COORDINATOR



Eadaoin Shanahan
COMMUNICATIONS & SERVICES COORDINATOR



Noelle Lynch
SENIOR ADMINISTRATOR, COMMUNICATIONS & SERVICES



Colette O'Leary
COMMERCIAL SERVICES SUPERVISOR



Chloe Keogh
INFORMATION & SERVICES ADMINISTRATOR



Sinead Cryan
CLUBS & SOCIETIES ADMINISTRATOR

Our Strategic Plan, which was launched in January 2020, sets out four high-level priorities which are:

- Representation, Advocacy and Leadership,
- Student Experience,
- Services
- Structures and Systems.

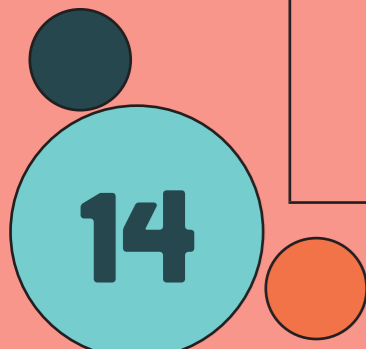
Each priority has a set of goals for us to achieve and in doing so will help the elected officers and staff ensure that your Union is meeting your needs, providing you with the relevant support and services and that as an MIC student, you will have a Students' Union that continues to grow and improve for the future. The following shows the progress of our work to date:



The following outlines the progress of Strategic Plan Goals for the 2023/2024 Academic Year

PRIORITY AREA: REPRESENTATION, ADVOCACY & LEADERSHIP

Goal	Progress
Campaign for the continued improvement and development of all MIC student support services	Ongoing The feedback which we have gathered through our 'What's the Craic' Survey will be used by MISU to advocate for the continued improvement and development of MIC student support services on both campuses

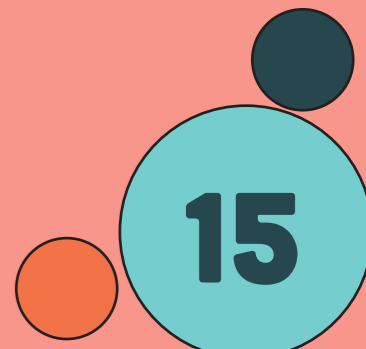


PRIORITY AREA: REPRESENTATION, ADVOCACY & LEADERSHIP

Work in partnership with MIC to achieve common goals, while also holding the college to account for the achievement of its own strategic goals where they are about improving the student experience	Ongoing	Work on this goal is ongoing and will also be supported in the development of our Engagement Strategy. The feedback which we have gathered through the 'What's the Craic' Survey will be used by MISU to advocate for a continually improving student experience. On both campuses.
Establish a system for engagement with external communities and stakeholders including: <ul style="list-style-type: none"> • Other students' union and higher education institutions • The local communities in Limerick and Thurles • Elected representatives and state bodies • Other groupings when required. 	Problematic	This goal was initially due to be achieved in 2020 however due to COVID and the priority of other goals, it was moved to the latter half of the Plan. This goal may now be challenging to complete during the current plan. It could be considered in the development of our next strategic plan.

PRIORITY AREA: STUDENT EXPERIENCE

Goal	Progress
Improve our services and the facilities available on the MIC Thurles campus to ensure there is equity of services across both campuses	Ongoing This is an ongoing goal, which we review each year. The feedback which we have gathered through our 'What's the Craic' Survey as well as through our student officers based on the Thurles campus will support us in this
Foster a welcoming and friendly environment for students in all MISU spaces.	Ongoing
Conduct a review of MISU Clubs & Societies to; <ul style="list-style-type: none"> • identify and overcome barriers to participation • assess demand for a variety of extra-curricular activities. 	On Track for 2024 Completion



PRIORITY AREA: SERVICES

Goal	Progress
Annually evaluate our academic, welfare and support services to ensure: <ul style="list-style-type: none"> Quality & Consistency, Student Satisfaction Timeliness of Responses to Student Queries 	Ongoing
Annually evaluate our commercial services to ensure : <ul style="list-style-type: none"> Quality & Consistency Monitor Footfall & Usage Student Satisfaction Improve Customer Satisfaction 	Ongoing

PRIORITY AREA: STRUCTURES & SYSTEMS

Goal	Progress	
Establishment of an engagement strategy with the student body	On Track	Through the 'What's the Craic' Survey, MISU gathered feedback which will support in the development of the engagement strategy.
Review the Constitution and update our representative structures to make them simpler and more accessible	Ongoing	Some work has been done on the representative structures with a number of suggested changes identified however wide-ranging feedback needs to be gathered.
Document a performance management system for part time officers	Behind	Progress on this goal has been slower than expected.
Review and redefine the role of the Class Rep in MISU	Behind	Being worked on in line with the review of our representative structures
Review the overall achievement of this Strategic Plan and develop a successor Strategy	On Track	

WHAT'S THE CRAIC? WITH YOUR MIC STUDENT EXPERIENCE

As part of MISU's Strategic Plan 2020-2024, an Engagement strategy which addresses:

- Who are members are, What our members needs are, How we can engage with our members , How we can tailor and improve our services to encourage and support engagement

To support with the development of this strategy, an online survey titled 'What's the Craic? with your MIC Student Experience' by Empathy Research in conjunction with MISU was developed. Research was conducted from the 6th-16th February 2024, and a total sample of 1,485 completes was achieved, 85% (n=1,269) being students from the Limerick campus and 15% (n=216) being students from the Thurles campus. MISU will use the data collected from the research to develop the Engagement Strategy .

16

MISU MANAGEMENT ADVISORY BOARD

PURPOSE

The purpose of the MISU Management Board is to provide advice and guidance to the MISU President, Vice-Presidents (Sabbaticals), and General Manager on a range of strategic, management, operational, and corporate governance matters.

The Board also ensures that the Sabbatical Officers are fulfilling their constitutional responsibilities and that any concerns of this are reported by the Chairperson of the Board to the Chairperson of Union Council.

At the first meeting of the Academic Year, the Board reviews and approves an annual plan of work. The work of the Board is carried out in line with the Schedule of Matters, which was approved by Union Council in February 2023.

MEETINGS - 2023 /2024 ACADEMIC YEAR

The Board has met four times during the current Academic Year and is scheduled to have one further ordinary meeting in May 2024. Two special meetings of the Board were scheduled - 2nd November (to review MISU Structure & Role of the Board) and 16th April (to discuss Risk Register and the Role of the Board).

MEETING OF THE 13TH OCTOBER 2023

Under Standing Items on the Agenda, the following matters were dealt with:

Risk Management:
The Risk Management Policy was approved. The scored Risk Register was reviewed and it was agreed for the Board to contribute to the scoring.

Reports:
Reports were presented by the elected Officers, General Manager and Chair of the Commercial Services DAC Board

Under Items as per Annual Plan of Work, the following matters were dealt with

- Approval of the Annual Plan of Work for the 2023/2024 Academic Year.
- Declaration of Board Members Interests (Other Boards)
- Update on the 2023 /2024 Union Budget
- Approval of the Internal Financial Procedures Manual
- Renewal of Directors' and Officers' Insurance was discussed.
- Update on the Strategic Plan Goals for the 2023/24 Academic Year
- Review of feedback from the Board Self-Evaluation Questionnaire

Other matters which were dealt with were:

- Approval of the updated Advisory Board Terms of Reference to reflect 3rd Sabbatical Officership
- Update on the MISU Engagement Strategy and the process to date.

- Agreed that a discussion on the structure of MISU and role of the Board would take place separately. (2nd November)

MEETING OF THE 28TH NOVEMBER 2023

This meeting dealt with the approval of the audited financial statements and the approval of the Reserves Policy. The full Board meeting will take place in January

MEETING OF THE 16TH JANUARY 2024

Under Standing Items on the Agenda, the following matters were dealt with:

Risk Management:
An update was provided on the scoring exercise for the Risk Register.

Reports:
Reports were presented by the elected Officers, General Manager and Chair of the Commercial Services DAC Board

Under Items as per Annual Plan of Work, the following matters were dealt with:

The Board was notified that 7 Policies & Procedures are currently being reviewed and will be updated as required.

Other matters which were dealt with were:

- Engagement Strategy – The Board received an update on the Engagement Strategy and the timeline for the 'What's the Craic' Survey.

17

MEETING OF THE 12TH MARCH 2024

Under Standing Items on the Agenda, the following matters were dealt with:

Risk Management:

It was agreed that a meeting will take place on 16th April to discuss the Risk Register

Reports:

Reports were presented by the elected Officers, General Manager and Chair of the Commercial Services DAC Board

Under Items as per Annual Plan of Work, the following matters were dealt with:

- The Board reviewed MISU's Purpose
- The Board reviewed MISU's Partnerships and Key Relationships
- The content for the Board's Annual Report was agreed
- The Combined Liability Insurance cover was reviewed

Other matters which were dealt with were:

- Progress on the MISU Engagement strategy following the completion of the survey
- Update on MISU Elections which took place in March 2024

REMAINING MEETINGS

The last ordinary meeting will take place in May/June 2024 where the following matters will be dealt with:

- Approval of 6 month management accounts
- Approval of Union Budget for 2024/25
- Progress on MISU's Strategic Plan Goals
- Annual Reports from Commercial Services and Clubs & Societies.

MISU's financial year runs from 01 September to 31 August.

MISU (the Union) is funded through a capitation allocation which we receive from the Student Contribution Charge and our accounts are audited.

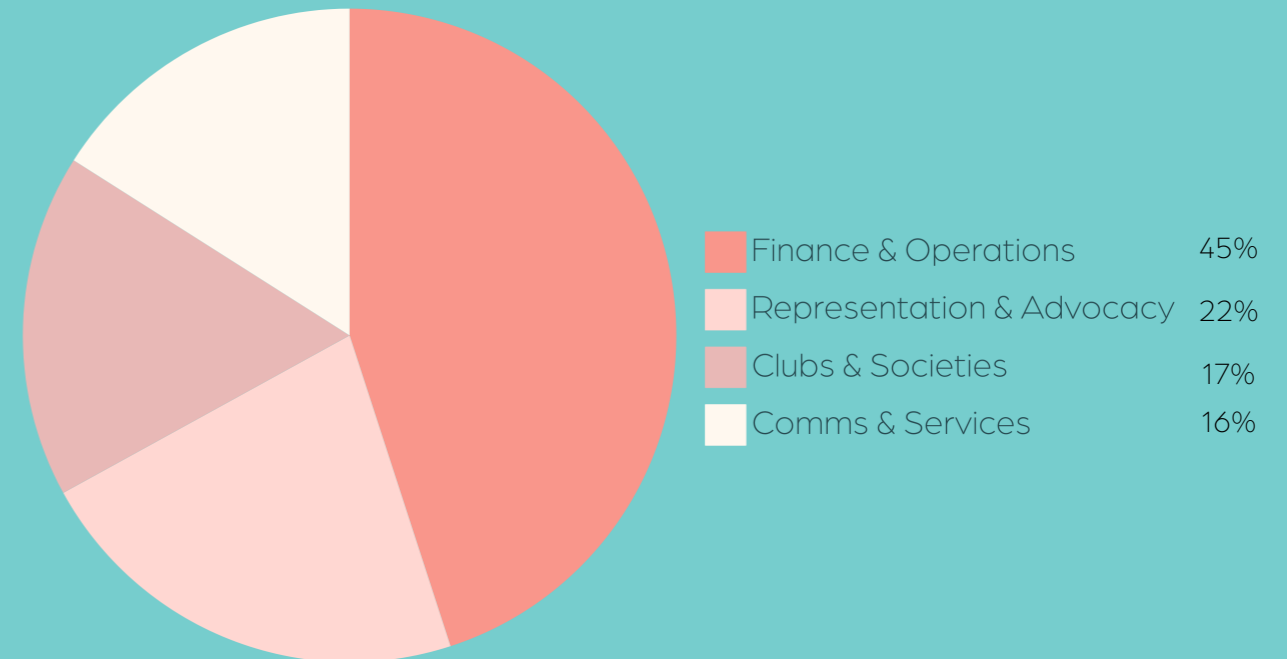
Total Income for 2022/2023 €487,253

Total Spend for 2022/2023 €486,284

The below graph gives a summary of the Union's expenditure for the 22/23 Academic Year:

MISU FINANCES

CAPITATION EXPENDITURE



BOARD MEMBERSHIP

Previous Sabbatical Officers	External Members	Ex-Officio Members
Alison Dervan (MISU Vice-President 2015/2016 & 2018/2019)		
	Emmett Mullaly (Chair – since October 2022)	Cillian Callaghan (MISU President)
	Shane O' Sullivan	David Chisanga (MISU Vice-President Academic)
	Sarah O' Donnell	MISU Vice-President Student Experience & Wellbeing (Position Vacant)
	Noel Gavin	Dee Kennelly (MISU General Manager)

18

19

MISU Commercial Services DAC is a company owned and operated by MISU to manage the Union's commercial activity.

MISU Commercial Services DAC generates revenue from the following activities:

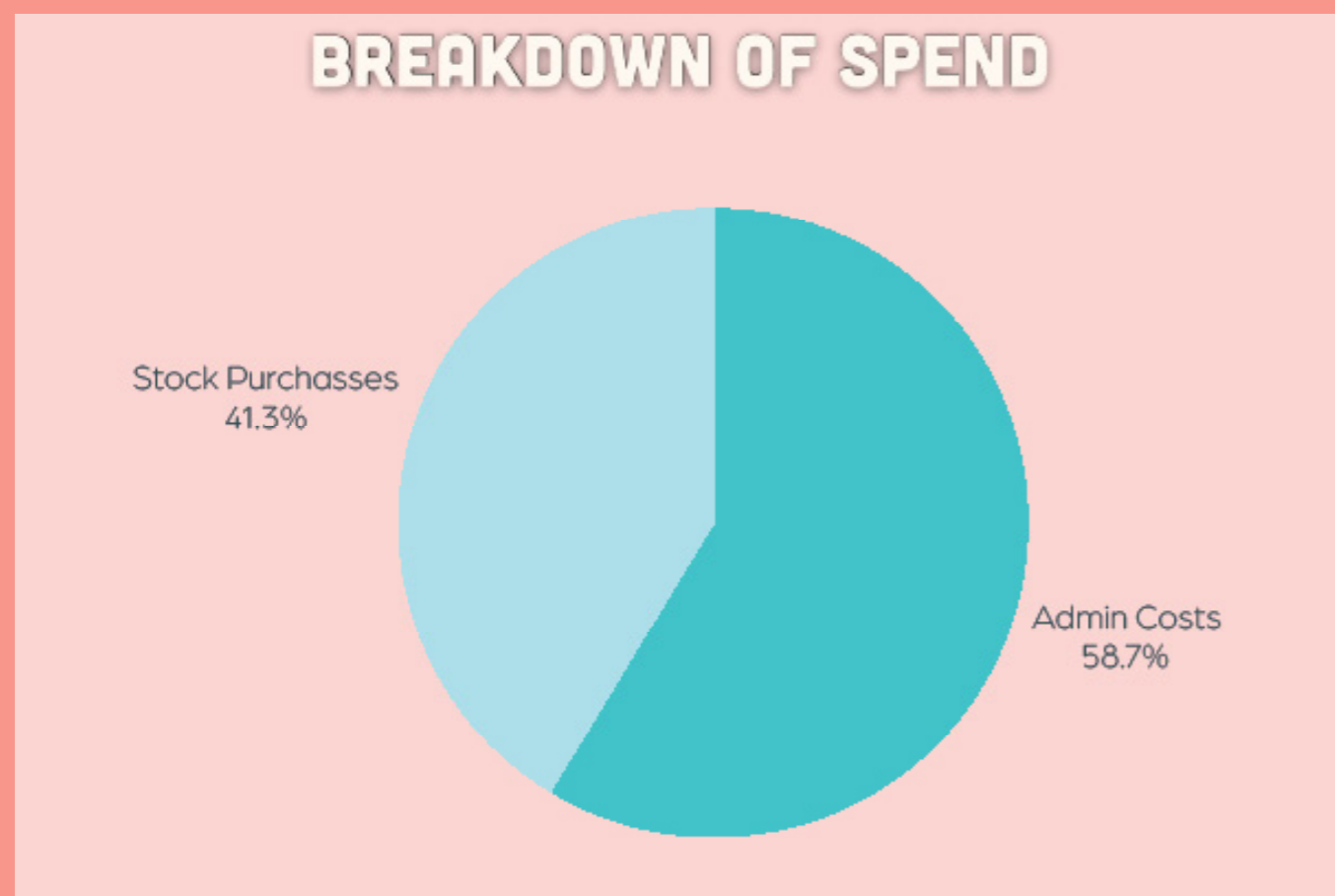
- The campus shop (An Siopa) (Limerick Campus)
- MISU online store (shop.misu.ie)
- Advertising on MISU social media platforms and MISU website
- Commercial Services provided through the Information & Services Desk

For the 2022/2023 Academic Year:

Total Income received: €426,498

Total Spend: €423,764

The graph below gives a breakdown of the expenditure of €423,764 for the period.



Company Registration Number	608574
Company Directors	C. Callaghan D. Chisanga O. Cunningham D. Kennelly S. O'Sullivan

CLUBS & SOCIETIES

Semester 1 saw memberships fees for Clubs & Societies rise to keep in line with increasing insurance cover for participating students. For the past number of years, membership has been set at €2 per person, per Club or Society; this year, the fees increased to €5 per Society membership and €10 per Club membership.

To minimise the impact on individual students, a scheme was introduced to allow students to join as many Clubs or Societies as they would like, once one membership fee of that type was paid for: at most, a student will pay €15 for the year to join as many Clubs and Societies as they would like (€5 for all Societies, €10 for all Clubs).

This allows them to avail of the personal accident insurance cover purchased by MISU on their behalf.

Though this increased cost has been a deterrent in some instances to joining, membership figures have remained high across our offerings, with over 800 memberships being registered between September 1st and November 17th. The MISU Clubs and Societies department gained a new staff member in Semester 1 in order to keep up with the rising activity level, which has been hugely beneficial to the student offering at MIC.

Cumulatively, almost 200 activities and events were held by various Clubs and Societies across both campuses during the same period, with Clubs and Societies remaining the largest offering of extracurricular activities for students.

All activities currently take place after 6pm, to account for room availability and class times.

This level of activity is in line with that of a typical Semester 2, historically the busier semester, and so it was expected that Semester 2 would reach even higher activity levels than previous years after the Christmas break.

This expectation proved to be true: Semester 2 saw another large increase in memberships across both campuses, particularly among Clubs as the sporting competition season kicked off. Students participating in a Club that is representative of the college must obtain insurance through MISU in order to play.

SOME HIGHLIGHTS FROM OUR CLUBS IN AY 2023/24 INCLUDE:

- Limerick Fresher's Football team victory in the Division 2 Cup. Man of the match Conor Milroy
- Limerick Men's and Ladies's Basketball teams won their respective Division 3 All-Ireland Championship finals
- Thurles Ladies Basketball made it to the final 4 in the All -Ireland Championships, while the Men's Basketball team made it to the final 8
- Limerick Senior Hurling team victory in the Fitzgibbon Cup. Seven members of the team were awarded Rising Star Awards at the GAA Higher Education Championships Awards, with Adam Hogan of the Fitzgibbon Team being awarded Hurling Player of the Year
- Limerick Ladies' Football reached the Moynihan Cup Final
- Limerick Ladies' Football 3 team reached the HEC Cup final
- Thurles Mens' Soccer reached the Crowley Cup final in Belfast
- Establishment of a new Ladies' Volleyball Club in Limerick which has met regularly
- Re-establishment of the Badminton and Running Clubs in Limerick

20

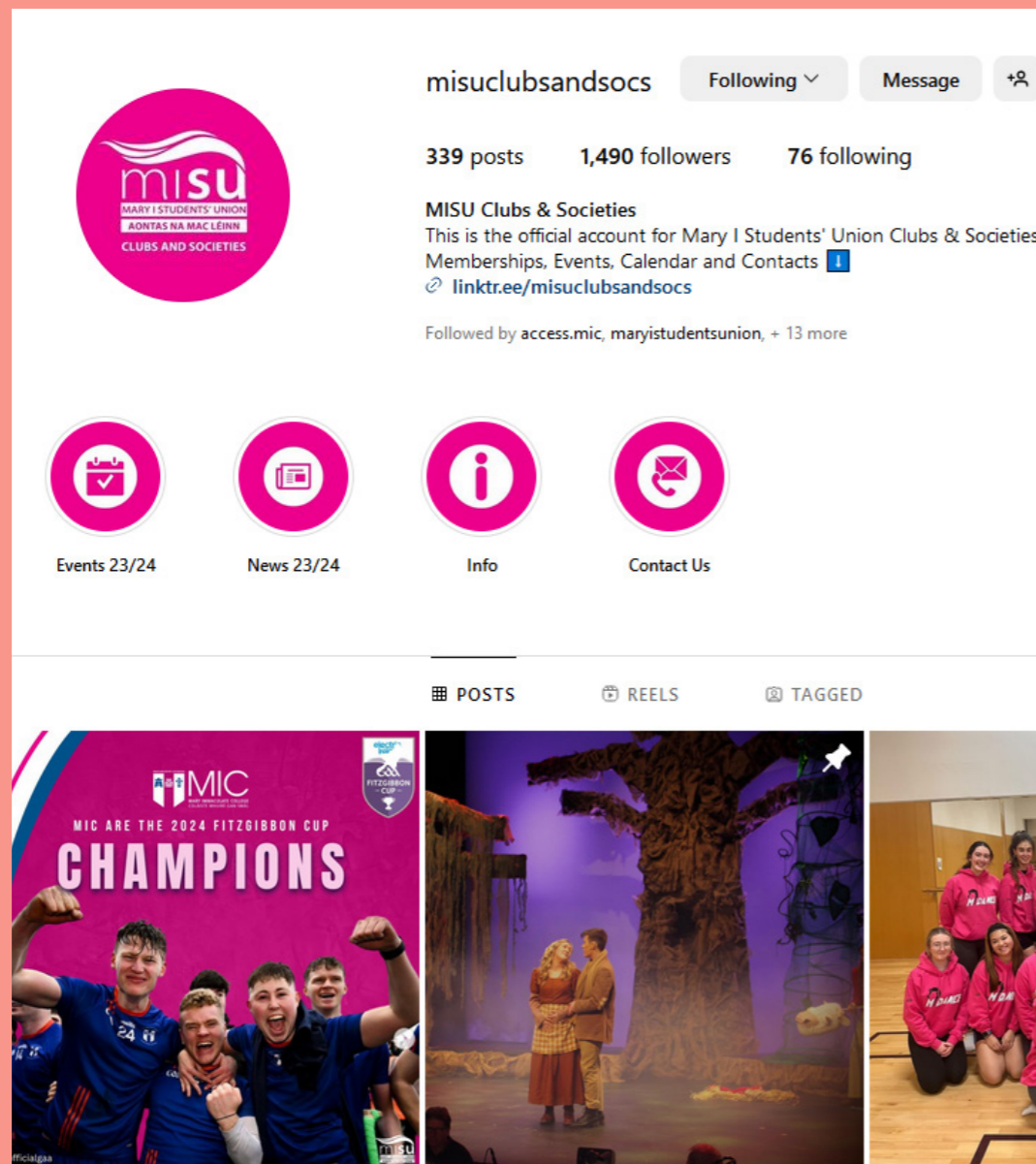
21

SOME HIGHLIGHTS FROM OUR SOCIETIES IN AY 2023/24 INCLUDE:

- Cumann Gaelach Luimneach, Cumann Gaelach Durlas, Chess Society, Art Society and International Society took part in MIC Seachtain na Gaeilge 2024 with a variety of events
- Chess Society trip to Belgium to take part in the AP/PCU Student Chess Cup
- MIDAS' Semester 2 production of 'Into the Woods' in the Lime Tree Theatre was their first fully student-led musical ever. The production saw a five show run, including two matinee performances for local schools, with total audience figures of over 1,900
- MIDAS' Semester 1 production of 'Lights Over Tesco Carpark' saw all three shows in Dolan's sell out
- Re-establishment of weekly Art Society meetings including a collaborative event held between MIC Art Society and LSAD Crochet Society

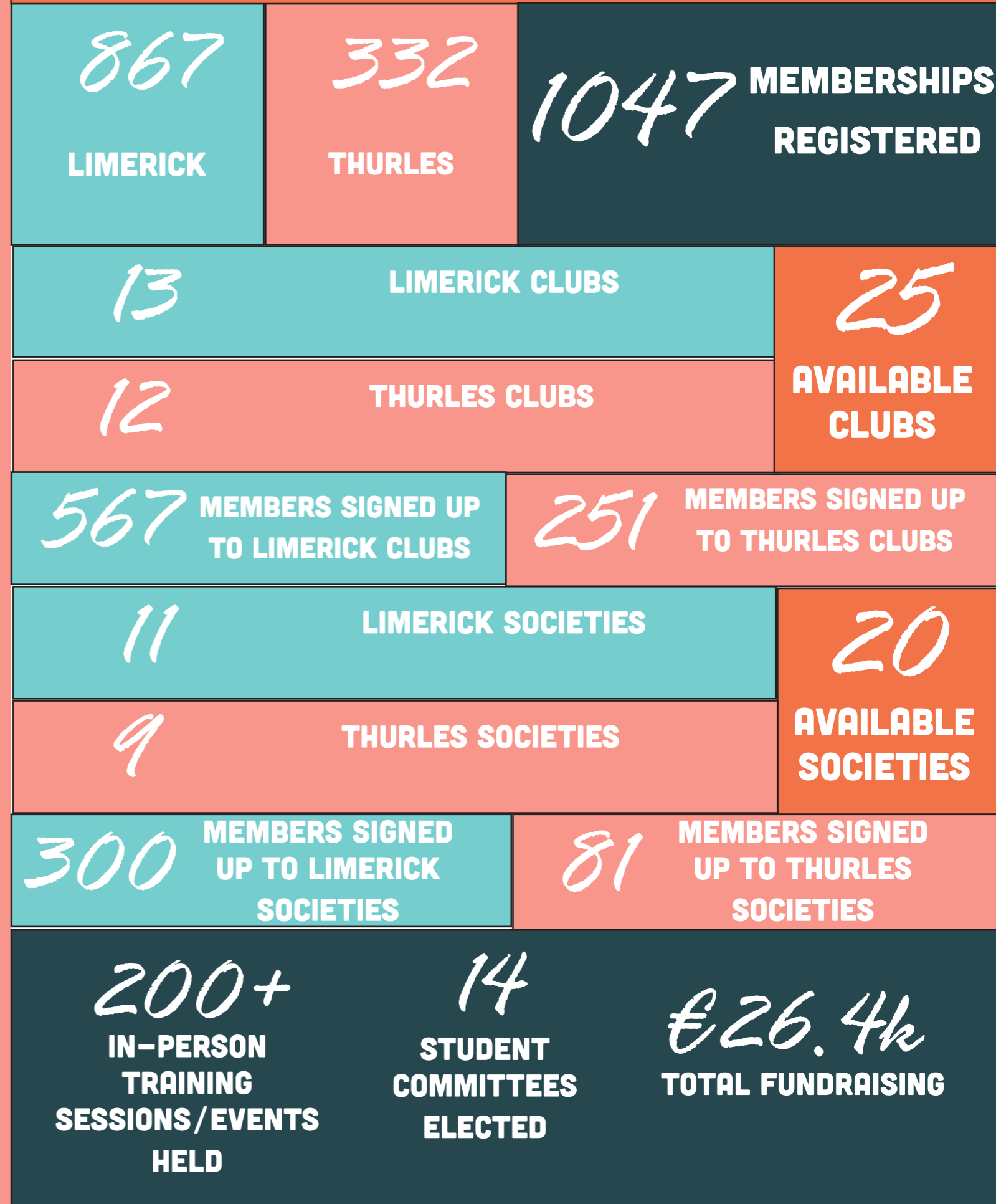
SOME HIGHLIGHTS FROM THE CLUBS & SOCIETIES INSTAGRAM IN AY 2023/24 INCLUDE:

- 7284 accounts reached
- 385+ new followers
- 5596 content interactions
- 1359 accounts engaged



22

CLUBS & SOCIETIES 23/24



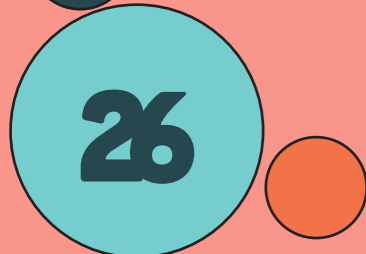


The Communications & Services (Comms & Services) Department's primary function is to manage MISU communications and provide services including information and commercial services through the Information & Services Desk, Drop-In Information Hub, social media, An Siopa and shop.misu.ie.

ACTIVITY HIGHLIGHTS FROM THE AY 2023/24 INCLUDE:

- Created and developed the physical Information Station (located in the TARA Forum) which included information that students would need for their day-to-day college life as well as an online version on misu.ie
- Provided information campaigns on; Accommodation, Parking, Module Registration, Exams, Exam Results
- Developed a communication campaign for the 'What's the craic? with your MIC Student Experience' Engagement survey
- Liaised with the MISU Vice-President Academic to produce a Class Rep recruitment campaign, Class Rep training material and clothing
- Supported the Student Officers with: organising a Gambling Awareness campaign in the lead up to student race day, promotion of Academic Integrity Week, promotion of 16 Days of Activism and promotion of a Bullying Awareness campaign
- Supported with delivering Orientation for incoming 1st year students, organised the provision of Freshers' Packs and the organisation of a 'MISU Picnic' on-campus social event
- Organised campus visits by GOSSH, Supermacs, Goya Bowls, HSE HPV Vaccine promotion, ALONE, Whack Vintage, Free Spirit Vintage & Jay Vintage which were positively received by students
- Organised the first Christmas Market on both Limerick & Thurles campuses which included a range of vendors from across the country. The market was well received by students
- Supported with the delivery of several events including Freshers' Week, Pride Week, Christmas Daze, Charity Week and the Teacher Recruitment Fair
- Assisted with content creation, promotion and running of the MISU Elections and By-Election
- Partnered with the Mid-West Simon Community to provide an on-campus food parcel services again this year. Food items were also placed in a box outside the Information & Services Desk for students to take as they wished. This helped remove embarrassment about filling out an online application and highlighted the food parcel as a service MISU offers
- Organised a 'Giving Tree' initiative over Christmas 2023 where 80 presents were received and donated to the Mid-West Simon Community

COMMUNICATIONS & SERVICES



- Supported MIC with the promotion of Bystander Intervention Training, #DenimDay, Peer Mentoring Programme, Module Feedback Surveys, the Student Assistance Fund (SAF) and the FREE Park & Ride at the Limerick Greyhound Track
- Monitoring & restocking the free period products around both campuses
- Assisted with the organisation of an Exam Snack Pack initiative at the end of Semester Two which included: popcorn, water, a granola bar, soup sachet and sweets. These were distributed to students during Week 12 through to Week 15 by the Student Officers on both campuses
- Continued to offer free contraception from the MISU Offices on both campuses
- Launched and maintained a discrete Pregnancy Test Delivery Service during the 2023-24 academic year
- Organised and promoted the MIC Thurles Ball

SOCIAL MEDIA 23/24

434	8	16	466
INSTAGRAM	FACEBOOK	SNAPCHAT	QUERIES ANSWERED
4	WELFARE QUERIES	2	CLUBS & SOCS QUERIES
32	COLLEGE LIFE QUERIES	7	ONLINE STORE QUERIES
59	REFERRALS TO MIC SERVICES		105
13	REFERRALS TO MISU STUDENT OFFICERS		
13	REFERRALS TO MISU SMT		
20	REFERRALS TO EXTERNAL SERVICES		
			GENERAL QUERIES
			236
			105
			REFERRALS

ENGAGEMENT & SERVICE DELIVERY 23/24

ENGAGEMENT

2193 IN PERSON	297 PHONECALLS	264 EMAILS	24 WEBCHAT	2778 CONTACTS MADE
23 WELFARE QUERIES	99 CLUBS & SOCS QUERIES			3232 GENERAL QUERIES
14 COLLEGE LIFE QUERIES	53 ONLINE STORE QUERIES			
442 REFERRALS TO MIC SERVICES	81 REFERRALS TO MISU STUDENT OFFICERS			
168 REFERRALS TO MISU SMT	11 REFERRALS TO EXTERNAL SERVICES			
				702 REFERRALS

SERVICE DELIVERY

715 PARKING STICKERS ISSUED	69 LOCKERS RENTED	121 ORDERS SHIPPED	50 LEAP CARD TOP-UPS
50 FOOD PARCELS DISTRIBUTED	54 DOCUMENTS BOUND	72 MISU SPACE BOOKINGS	16560 SHEETS PRINTED

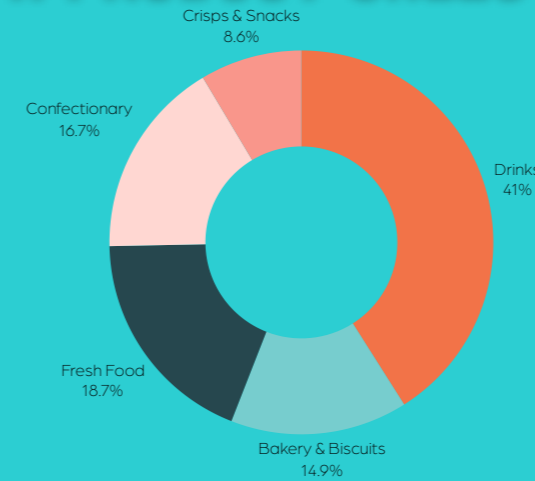
COMMERCIAL SERVICES

MISU offer a range of commercial services through the campus shop (AnSiopa which is on the Limerick campus), online store (shop.misu.ie) and the Information & Services Desk

AN SIOPA PRODUCT SALES 2023/24

AN SIOPA

During the 2023/24 academic year, An Siopa served 133,686 customers. The accompanying chart shows the most popular products in An Siopa.

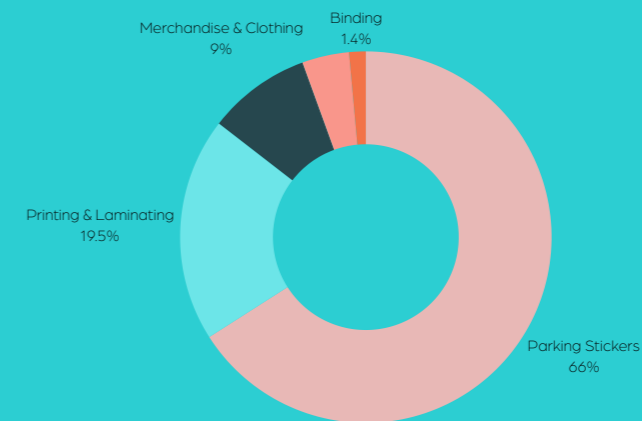


SHOP.MISU.IE SALES 23/24

SHOPMISU.IE & INFORMATION & SERVICES DESK

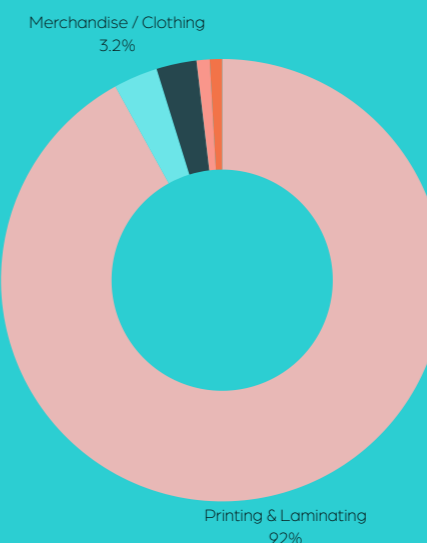
During the 2023/24 academic year 1,676 orders were processed through shop.misu.ie, and 1,691 orders were processed through the Information & Services Desk. The charts show the most popular products that were ordered.

1676
ONLINE SALES



1691
POS SALES

POS SALES 23/24



29





**MARY I STUDENTS' UNION,
TARA BUILDING,
MARY IMMACULATE COLLEGE,
SOUTH CIRCULAR RD,
LIMERICK**

**MARY I STUDENTS' UNION,
MARY IMMACULATE COLLEGE,
ST PATRICK'S CAMPUS,
CATHEDRAL STREET, THURLES,
CO. TIPPERARY**



STUDENTSUNION@MIC.UL.IE



061-400013



WWW.MISU.IE